

# Vegan Chic Returns and Exchange Form

Complete in full and insert into the product box to ensure an accurate and prompt refund.

## Our Policy

The item(s) must be returned unworn, in perfect condition bearing the tags and/or any special protective or packing materials. **Shoes *must* be returned with the shoe box they were contained in – both the shoes and the shoebox must be shipped in another box** (either the box they shipped in, or a suitable and durable containing box). We regret that we cannot provide refund, exchange or store credit for items that are not returned in this way, are imperfect or are shipped only in the shoe box, or without the original shoe-box.

Please note that shipping and handling fees are non-refundable. **All returns must be made within 21 days of receipt of the product, 10 days for sales items.**

## Instructions:

- 1) Complete this form. Include it with the item you are returning.
- 2) Pack the item securely in the original packaging for shipping.
- 3) Ship package by carrier of your choice to our shipping center at:

**Vegan Chic**  
**2501 Industry Way,**  
**Lynwood 90262**

## Please print legibly:

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Order Number: \_\_\_\_\_

## Items Being Returned:

Product # _____	Qty _____	Size _____	Color _____	Price \$ _____
Product # _____	Qty _____	Size _____	Color _____	Price \$ _____
Product # _____	Qty _____	Size _____	Color _____	Price \$ _____

## Reason For Return (Check all that apply)

- Shoe did not fit  
 Did not like Product style  
 Product was damaged/defective/not working  
 Other – please specify: \_\_\_\_\_

## Refund/Store Credit/Exchange

- I would like a refund for my item. Please credit my credit card accordingly.  
(Shipping charges are non-refundable.)  
 I would like a store credit for the item being returned.  
 I would like to exchange the item being returned for the following item(s):  
(We will cover the shipping costs of first exchanges within the US.)

Product # \_\_\_\_\_ Product Description \_\_\_\_\_  
Size \_\_\_\_\_ Color \_\_\_\_\_ Quantity \_\_\_\_\_ Price \$ \_\_\_\_\_

Product # \_\_\_\_\_ Product Description \_\_\_\_\_  
Size \_\_\_\_\_ Color \_\_\_\_\_ Quantity \_\_\_\_\_ Price \$ \_\_\_\_\_

Questions? please email us at [customercare@veganchic.com](mailto:customercare@veganchic.com)