

VEGAN CHIC

How to Exchange an Item or get a Refund

To ensure that your request is processed accurately and promptly, you must follow these steps:

You must complete this Form and included with your order. (make sure to tell us whether you'd like a refund, store credit, or an exchange)

The item(s) must be returned unworn, in perfect condition bearing the tags and/or any special protective or packing materials. Shoes must be returned with the shoe-box they were contained in - both the shoes and the shoe-box must be shipped in another box (either the box they shipped in, or a suitable and durable containing box). We regret we cannot provide refund, exchange or store credit for shoes not returned in this way, are imperfect or are shipped only in the shoe box, or without the original shoe-box. Shoes that do not meet these criteria will be returned to the sender or a restocking fee equal to 50% of item value of the product at the time of purchase, will be charged.

Vegan Chic Offers One Free Exchange Domestically
(You pay for returning the item and we cover the 2nd shipment to you)

Please ship items securely packed by carrier of your choice to:

Vegan Chic
Vessela Mulcahy
440 South Bentley Ave
Los Angeles CA, 90049

First Name: _____ Last Name: _____

Order Number: _____

Items Being Returned:

| | | | |
|------------------|------------|--------------|--------------|
| Product #: _____ | Size _____ | Color: _____ | Price: _____ |
| Product #: _____ | Size _____ | Color: _____ | Price: _____ |
| Product #: _____ | Size _____ | Color: _____ | Price: _____ |

Reason for Return: Did not Like Style.- Did not Fit - Product Received Defective/Damaged
Other (Please Specify) _____

Please circle one of below:

Exchange: Please exchange my returns for the following:

| | | | |
|-----------------|-------------|--------------|--------------|
| Product # _____ | Size: _____ | Color: _____ | Price: _____ |
| Product # _____ | Size: _____ | Color: _____ | Price: _____ |
| Product # _____ | Size: _____ | Color: _____ | Price: _____ |

Store Credit: Please give me a store credit for my return.

Refund: Please credit my credit card accordingly. (Shipping charges are non-refundable. If order with "waived shipping fees" is being returned, \$10.99 (shipping fee) will be deducted from refund if your initial order becomes less than \$120 due to the return.)

Vegan Chic Returns
"Our goal is to bring vegan products to the mainstream.
We treat our customers the way we expect to be treated, honestly and fairly.
The return policy was made to accommodate customers needs
while maintaining Vegan Chic as a functioning business.
Thank you for shopping cruelty free and living a ethical life."
Mark & Vessela Owners

