

Vegan Chic Returns and Exchange Form

Complete in full and insert into the product box to ensure an accurate and prompt refund.

Our Policy

The item(s) must be returned unworn, in perfect condition bearing the tags and/or any special protective or packing materials. Shoes must be returned with the shoe box they were contained in – both the shoes and the shoebox must be shipped in another box (either the box they shipped in, or a suitable and durable containing box). We regret that we cannot provide refund, exchange or store credit for items that are not returned in this way, are imperfect or are shipped only in the shoe box, or without the original shoe-box.

Please note that shipping and handling fees are non-refundable. All returns must be made within 30 days of receipt of the product, 10 days for sales items.

Instructions:

1. Complete this form. Include it with the item you are returning.
2. Pack the item securely in the original packaging for shipping.
3. Ship package by carrier of your choice to our shipping center at:

Vegan Chic c/o
Technicolor Cinema Distribution
Brenda Gutierrez/Maricelda Chaldez
5491 E. Philadelphia St.
Ontario, CA 91761-2807



Please print legibly:

First Name: _____ Last Name: _____

Order Number: _____

Items Being Returned:

Product # _____	Qty _____	Size _____	Color _____	Price \$ _____
Product # _____	Qty _____	Size _____	Color _____	Price \$ _____
Product # _____	Qty _____	Size _____	Color _____	Price \$ _____

Reason For Return (Check all that apply)

- Shoe did not fit
- Did not like Product style
- Product was damaged/defective/not working
- Other – please specify: _____

Refund/Store Credit/Exchange

- I would like a refund for my item. Please credit my credit card accordingly. (Shipping charges are non-refundable.)
- I would like a store credit for the item being returned.
- I would like to exchange the item being returned for the following item(s): (We will cover the shipping costs of first exchanges within the US.)

Product # _____ Product Description _____
Size _____ Color _____ Quantity _____ Price \$ _____

Product # _____ Product Description _____
Size _____ Color _____ Quantity _____ Price \$ _____

Questions? please email us at customercare@veganchic.com